



4D Training

Managing Change

Who Would Benefit?

This course is suitable for anyone who is responsible for implementing, guiding and managing organisational change, as well as for individuals who are experiencing change. It will help to develop your skills and knowledge in effective change management tools and techniques.

Objective

To gain a better understanding of the drivers for change, understand why people might resist change and gain knowledge of tools and techniques to analyse and overcome the barriers to change. To understand which steps need to be taken to ensure change is managed and implemented effectively and to assess the change situation in your own organisation and create an Action Plan.

Content

- Introduction to organisational change
 - Definition of change and change management
 - Understanding the drivers for change
- Individual change
 - Examining how individuals deal with and adapt to change
 - Recognising how and why people resist change
 - Assess your own change situation and your personal response to change
 - Being aware of how personality affects a person's relationship with change
- Managing and implementing change
 - Develop a Change Management Plan
 - Identify stakeholders and effectively communicate the change to them
 - Identify ways to overcome resistance to change
 - Examine strategies to increase success factors for the change
 - Measure the success of the change programme
 - Understand the role of leadership in change management and examine the advantages and disadvantages of different leadership styles when dealing with change

Duration

One day